

OPTRAL

GUARANTEE CERTIFICATE

OPTRAL guarantees the items delivered, according to the terms of this guarantee and the current **OPTRAL** data sheets and/or technical specifications issued at the time of sale, against any manufacturing defects which affect their correct operation, for a period of thirty-six (36) months from the date of purchase. **OPTRAL** agrees to repair or replace all defective items in accordance with the terms of this guarantee.

TERMS

The liability of **OPTRAL** will be limited to replacing and/or repairing parts and repairing faults caused by manufacturing defects.

This warranty shall be considered invalid if the goods are handled and/or repaired by an outside third party, not previously authorised by **OPTRAL**.

All transportation and insurance costs incurred, as well as accommodation and travelling expenses, will not be covered by this guarantee.

Returned items will only be accepted when accompanied by an authorized Return material Authorization (RMA) number provided by **OPTRAL**.

This guarantee will only be valid for those products purchased from **OPTRAL** or from authorised dealers at the time of sale.

This guarantee directly excludes all the following defects due to:

- Damage caused by improper handling, accident, modifications introduced or defective packing.
- Damage caused by lightning, floods, fire, war, or any other circumstances beyond our control.

OPTRAL's responsibility does not cover direct or indirect damages of any kind, including the Owner's lost profits as a result of a fault in some of the originally installed Goods.

OPTRAL reserves the right to introduce improvements and modifications without the obligation to modify items already manufactured.



Quality and environmental department
OPTRAL